

## Contest Rules

Starting on May 1, 2019, (the “Contest Start Date”) every residential customer account holder of Greater Sudbury Hydro who completes the Distribution Service Plan Survey in full (answering all questions not marked as “optional”) and completes the entry form will be eligible to be entered into the draw. Upon completion of the Survey, account holders may choose to be entered into the contest by providing their contact information and correctly answering the skill-testing question. Surveys must be received by 11:59:59 p.m. on June 10, 2019 (the “Contest Closing Date”). Limit of one entry per residential customer account number. The contest may be extended without advance notice, at the sole discretion of Greater Sudbury Hydro. If that occurs, the contest closing date extension would be posted on [sudburyhydro.com](http://sudburyhydro.com).

## Prize

Prize consists of one iPad Pro as identified in product description. Two (2) prizes are available to be won. The draw for both winners will take place at the same time.

## Draw

On or about 12:00 p.m. EST on June 17, 2019, or one week after the closing date of the contest, two (2) winning entries and 2 alternates will be randomly selected from all the eligible entries received within the contest period. The selection will be done by Decision Partners, and the names of winners provided to Greater Sudbury Hydro. To win, the selected entrant must have correctly answered the mathematical skill-testing question on the entry form. The selected entrant will be notified by phone or email within the first week following the draw. Acceptance of the prize must be confirmed by return phone or email within two weeks (14 days) of email notification.

If the skill-testing question is answered incorrectly or if a prize notification message is returned as undeliverable, an alternate entry will be randomly selected from the pool of eligible entries. If the selected entrant cannot be reached or does not confirm acceptance of the contest rules and prize within two weeks of the first attempt of notification, his/her opportunity to win the prize will be forfeited and another selected entrant will be randomly drawn.

Once drawn, the account holder’s name will be withdrawn from the subsequent draws. The rest of the entries will remain eligible to be drawn for the subsequent contest draws.

Once confirmed, the prize will be held for pick-up at the Customer Services offices of the Contest Sponsor located at 500 Regent Street, Sudbury, ON for a period of one month. Pick-up must take place during office hours (Monday to Friday, 8:30 am to 4:25 pm) and the winner will be required to provide identification and sign a consent form indicating that they have read the rules and agree to abide by them. Alternate arrangements can be made for delivery when the winner is contacted.

## General Rules

This contest is open to Greater Sudbury Hydro's (the “Contest Sponsor”) residential customers with an account in good standing at the time of the draw. Entrants must be residents of Ontario who have reached the age of majority. The contest excludes employees, agents and representatives of Greater Sudbury Hydro, its advertising and promotional agencies, their respective affiliated companies and anyone with whom such employees are domiciled.

Chances of winning depend on the number of eligible entries received by the Contest Closing Date. Entries are subject to verification and will be declared invalid if they are incomplete, altered or tampered with in any way. This contest is subject to all applicable Federal, Provincial, and Municipal laws and regulations. All decisions of the judging organization are final, and the Contest Sponsor and its affiliates shall not be held responsible for any errors or negligence that may arise or occur in connection with the contest. No communication will be entered into except with the selected entrant. By entering this contest, all entrants consent to the use of their name, city of residence, audio/video image, statements, and/or photograph in any related publicity without compensation. By accepting the prize, the winner agrees that Greater Sudbury Hydro, and/or those acting under the authority of Greater Sudbury Hydro, may use each or any of the winner's name, picture/portrait likeness and/or voice, for advertising and promotional purposes in connection with this contest without further consideration, unless prohibited by law. The Prize is non-transferable and cannot be redeemed for cash.

By entering the contest, the winner agrees to be contacted by the Contest Sponsor. By entering the contest, each entrant acknowledges that the Contest Sponsor, its affiliates and their respective representatives accept no responsibility for and shall be released from any loss, damages or claims arising from or caused by the contest or prize awarded. The winner also will sign a form of declaration confirming compliance with the contest rules and regulations and releasing the Contest Sponsor of all liability that could result from the awarding or use of the Prize. The winner will be required to authorize the release and subsequent use of their photograph and name.

All entries and survey responses become the property of the Contest Sponsor upon receipt and will not be returned. The Contest Sponsor is not responsible for any lost, late, damaged, destroyed or misdirected entries. No responsibility will be taken for any failure of the website during the promotion or for any problems or technical malfunction of a telephone network or lines, computer on-line systems, servers, access providers, computer equipment, software, failure of any e-mail, on-line or Internet entry to be received by the Contest Sponsor due to technical problems or traffic congestion on the Internet or at any website, or any combination thereof including any injury or damage to an entrant's or any other person's computer related to or resulting from playing or downloading any material in the promotion. The Contest Sponsor reserves the right, in its sole discretion, to cancel or suspend the Internet portion of this contest should a virus, bug or any other cause beyond the reasonable control of the Contest Sponsor corrupt the security or proper administration of the contest. Any attempt to deliberately damage any Website or to undermine the legitimate operation of this promotion is a violation of criminal and civil laws, and should such an attempt be made, the Contest Sponsor reserves the right to seek remedies and damages to the fullest extent permitted by law - including criminal prosecution.

The personal information gathered about entrants for this contest will be used only for administration of their Greater Sudbury Hydro Account and this contest and will not be used or disclosed for any other purpose except as permitted or required by law. You may view and read Greater Sudbury Hydro privacy policy at [www.sudburyhydro.com](http://www.sudburyhydro.com). You may view and read Decision Partner's privacy policy at [www.decisionpartners.co/privacypolicy.pdf](http://www.decisionpartners.co/privacypolicy.pdf).